Guide

HP Scitex Guide

for Supplies, Solutions and Services

HP is committed to your success. Your investment in an HP Scitex printing system is an investment towards success and growth.

To reach your business goals, you need your system to work with maximum productivity and cost effectiveness, all the time.

The HP Scitex portfolio spans industrial printing applications, production volumes, ink technologies, and printing formats to provide your print production business with the solutions you need.

The HP Scitex complete printing solutions have built a reputation for performance, quality, dependability and value. Our deep understanding of market needs and on-going investment in solution development enables advanced printing systems, solutions and services, providing the highest customer experience and enabling you to provide one of the best application solutions to your print buyers.

This document provides you with the complete set of supplies, services and solutions that you may require for your printing system, to enable smooth printing operation and provide your print buyers with one of the best in class applications.

HP Scitex Printing Supplies

Designed for optimal printer performance and output quality, enabling best possible consistency, like all industrial inkjet printing systems, HP Scitex printing systems are a complex collection of electronics and electrical, mechanical and fluid-mechanical components. Each system is highly engineered, with each part calibrated to perform to a certain functional level in association with its other parts. Changing the calibration of one part of the system will impact the performance of other parts. HP Scitex inks have specific qualities and properties because they are developed and tested in conjunction with specific HP Scitex printing systems. While many third-party inks are designed for a particular printhead, HP Scitex inks are designed to work with the entire printing system; the printhead is just one factor among many, including the system's color reproduction software, screening, speed, drying process application, and more.

Because ink properties are critical to virtually every part of the printing system and affect print quality, productivity, and reliability, Original HP Scitex inks manufactured by HP are designed, tested, and developed with HP Scitex printing systems using approved media. Working together, they deliver optimal performance and value in Industrial printing solutions. While other inks may promise lower cost per liter, users must consider the total cost of production and how profit can be reduced by lower productivity, printer downtime and repairs, and the loss of the dependability of a solution developed, tested, and backed by HP.

HP Scitex End-to-end Solutions

HP Scitex provides end-to-end solutions to more efficiently drive pages to press. The HP SmartStream Workflow portfolio for Scitex provides complete workflow solutions by HP and partners to enhance PSPs' flexibility and grow their profits. HP Scitex Print Care maximizes uptime with fast, efficient assistance for effective and timely routine preventative maintenance.

HP Graphics Solutions Services

HP offers a full range of support programs to help you effectively run your digital printing business – from support services, to training, production optimization and customized service programs.

HP Graphics Solutions Services address the four key stages across the lifecycle of your HP Scitex printing equipment. Our goal is to help you get more return on your investment. In the first stage, our programs help you get production off to a strong start. In a second stage, a broad set of service and support programs are available to help you manage your ongoing printing operations and gain more efficiency. In the third stage, additional programs can help you optimize your production for increased performance and utilization, quality and cost-effectiveness. And in the fourth stage when you change your operating model or physical premises, HP Graphics Solutions Services are available to help ensure an efficient transition.

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HP Scitex UV-Curable Printers and Presses

HP Scitex 15000
Corrugated Press

SUPPLIES	
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CP777B	HP HDR240 10-liter Cyan Scitex Ink
CP778B	HP HDR240 10-liter Magenta Scitex Ink
CP779B	HP HDR240 10-liter Yellow Scitex Ink
CP780B	HP HDR240 10-liter Black Scitex Ink
CP781B	HP HDR240 10-liter Light Cyan Scitex Ink
CP782B	HP HDR240 10-liter Light Magenta
Maintenance	
CP803A	HP MF30 10-liter with Acu Scitex Cleaner
CN750A	MF10 25L Scitex Cleaner

The HDR240 inks are 6 colors of pigmented UVC ink that provides excellent performance on both rigid and flexible media.

Ink coverage: Up to 149 sqm/liter (at POP80 mode, using econo-split).

Outdoor durability: Up to 2 years outdoor weather resistance according to ASTM D2565-99*

Shelf life: 12 months from production date.

Certifications: HDR240 ink system is GREENGUARD Certified[SM].
The HP HDR240 Scitex Inks comply with ISO standards including proofing standards according to ISO12647-7**.

Services	
HA151AC	HP Full Coverage Support Contract
HA965AC	HP Shared Maintenance Support Contract
HK951AC	HP Printhead Allowance Service (Optional Extended Coverage)
HK930A1	HP On-site Ramp Up Services
CX190-01730 / CS034A	HP Printer Maintenance Kit
CS030A	HP Standard Uptime Kit
CX190-03690 / CS037A	HP Basic Uptime Kit
CX190-02640 / CS032A	HP Extended Uptime kit
CX190-02660 / CS033A	HP Comprehensive Uptime Kit
Options	
CP421A	HP Scitex 15000 Ball Transfer Table Kit
CP401AA	HP SmartStream Production Analyzer

* Tested on 3M self-adhesive vinyl.

** Printed in POP100 gloss mode on CalPaper, validated with the Ugra/Fogra media wedge V3 and IDEAlliance Digital Control Strip 2009. Color verified with GMG ProofControl. Tested March, 2013

HP Scitex F10000
Industrial Press

SUPPLIES

HP HDR240 Scitex Ink	
CP777C	HP HDR240 10-liter Cyan Scitex Ink
CP778C	HP HDR240 10-liter Magenta Scitex Ink
CP779C	HP HDR240 10-liter Yellow Scitex Ink
CP780C	HP HDR240 10-liter Black Scitex Ink
CP781C	HP HDR240 10-liter Light Cyan Scitex Ink
CP782C	HP HDR240 10-liter Light Magenta
Maintenance	
CP803A	HP MF30 10-liter with Acu Scitex Cleaner
CN750A	HP MF10 25-liter Scitex Cleaner

The HDR240 inks are 6 colors of pigmented UVC ink that provides excellent performance on both rigid and flexible media.

Ink coverage: Up to 149 sqm/liter (at POP80 mode, using econo-split).
Outdoor durability: Up to 2 years outdoor weather resistance according to ASTM D2565-99*
Shelf life: 12 months from production date.
Certifications: HDR240 ink system is GREENGUARD Certified^{SM}.
The HDR240 inks comply with ISO standards including proofing standards according to ISO12647-7**.

Services	
HA151AC	HP Full Coverage Support Contract
HA965AC	HP Shared Maintenance Support Contract
HK951AC	HP Printhead Allowance Service (Optional Extended Coverage)
HK930A1	HP On-site Ramp Up Services
CX190-01730 / CS034A	HP Printer Maintenance Kit
CS030A	HP Standard Uptime Kit
CS032A	HP Extended Kit
CS033A	HP Comprehensive Kit
CX190-02640 / CS033A	HP Extended Uptime Kit
CX190-02660 / CS032A	HP Comprehensive Uptime Kit
Options	
CM111A	HP Scitex FB10000 Multi-sheet Loader Kit
CM110A	HP Scitex FB10000 ¾ Automated Single-sheet Loader

*   Tested on 3M self-adhesive vinyl.

**Printed in POP100 gloss mode on CalPaper, validated with the Ugra/Fogra media wedge V3 and IDEAlliance Digital Control Strip 2009. Color verified with GMG ProofControl. Tested March, 2013

"Quite simply, the HP Scitex FB10000 Industrial Press reinforces our ability to serve the packaging and POS market. Our current business is split 60 per cent packaging and 40 per cent POS, and this investment will improve our service levels to a standard that competes with traditional analog technologies."

– Nick Kirby, managing director, Swanline Print Ltd.

HP Scitex FB7600
Industrial Press

SUPPLIES

HP FB225 Scitex Ink

CP756A	HP FB225 2-pack 5-liter Cyan Scitex Ink
CP757A	HP FB225 2-pack 5-liter Magenta Scitex Ink
CP758A	HP FB225 2-pack 5-liter Yellow Scitex Ink
CP759A	HP FB225 2-pack 5-liter Black Scitex Ink
CP800A	HP FB225 2-pack 5-liter Light Cyan Scitex Ink
CP799A	HP FB225 2-pack 5-liter Light Magenta Scitex Ink
CP794A	HP FB225 2-pack 5-liter Orange Scitex Ink
CP798A	HP FB225 2-pack 5-liter Light Black Scitex Ink
CP805A	HP FB225 2-pack 5-liter White Scitex Ink
CP801A	HP FB225 2X5L Varnish Scitex Ink

Maintenance

CN750A	HP MF10 25-liter Scitex Cleaner

The FB225 inks are 8 colors of pigmented UVC ink that provide excellent performance on both rigid and flexible media.

Ink coverage: 124 sqm/liter (at POP40 mode).
Outdoor durability: Up to 24 months.
Shelf life: 12 months from production date.
Certifications: FB225 color and white ink system is GREENGUARD Certified[SM].
FB225 color ink system meets AgBB criteria.
The FB225 Color inks comply with ISO standards including proofing standards according to ISO12647-7.

Services

HA151AC	HP Full Coverage Support Contract
HA965AC	HP Shared Maintenance Support Contract
HK707AC	HP Parts and Remote Support Contract
CS027A	HP Basic Uptime Kit
CS028A	HP Extended Uptime Kit
CS029A	HP Comprehensive Kit
CX190-00950	HP Maintenance Kit

Upgrades

CP406A	HP Scitex FB7600 Upgrade Pack
CP390A	HP Scitex FB7500/FB7600 Multi-sheet Loader Kit
CP386A	HP Scitex FB7500/FB7600 White Ink Kit
CP407A	HP Scitex FB7600 Vacuum Caps Upgrade Pack
CP408A	HP Scitex FB7x00 Additional Ink Channel Upgrade

HP Scitex TJ8500/TJ8550/TJ8600 Industrial Press

SUPPLIES

HP TJ210 Scitex Ink	
CH830A	HP TJ210 2-pack 5-liter Cyan Scitex Ink
CH831A	HP TJ210 2-pack 5-liter Magenta Scitex Ink
CH832A	HP TJ210 2-pack 5-liter Yellow Scitex Ink
CH833A	HP TJ210 2-pack 5-liter Black Scitex Ink
CH834A	HP TJ210 2-pack 5-liter Light Cyan Scitex Ink
CH835A	HP TJ210 2-pack 5-liter Light Magenta Scitex Ink
Maintenance	
CN750A	HP MF10 25-liter Scitex Cleaner
Consumables	
CP399A	HP Scitex E1 Print Head Assembly

The TJ210 inks are 6 colors of pigmented UVC ink, designed for flexible media and high printing speeds.

Ink coverage: 130 sqm/liter with matt and 160 sqm/liter with gloss, (billboard mode, billboard mode, 480 sqm/hr).
Outdoor durability: Up to 24 months.
Shelf life: 12 months from production date.
Certifications: TJ210 ink system is GREENGUARD Certified[SM].

Services	
HA151AC	HP Full Coverage Support Contract
HA965AC	HP Shared Maintenance Support Contract
HK707AC	HP Parts and Remote Support Contract
H3W52AC	Remote & Limited Onsite Support Contract
CS016A	HP Basic Uptime Kit
CS025A	HP Delta Uptime Kit
CX990-01040	HP Maintenance Kit

SOLUTIONS

Accessories	
CG712A	HP Scitex TJ8XXX Double sided Print Kit
Upgrades	
CM063A	HP Scitex TJ8500 to TJ8600 Printer Upgrade Kit
CM065A	HP Scitex TJ8550 to TJ8600 Printer Upgrade Kit
CP403A	HP Scitex TJ8600 Industrial Press POP Mode Upgrade Kit
CP402A	HP Scitex TJ Remote Operating Station Upgrade

HP Scitex XP5500/XP5300 Industrial Printers

SUPPLIES	
HP XP231 Specialty Billboard Scitex Ink	
CN869A	HP XP231 2-pack 5-liter Specialty Billboard Yellow Scitex Ink
CN870A	HP XP231 2-pack 5-liter Specialty Billboard Magenta Scitex Ink
CN871A	HP XP231 2-pack 5-liter Specialty Billboard Cyan Scitex Ink
CN872A	HP XP231 2-pack 5-liter Specialty Billboard Black Scitex Ink
HP XP222 Scitex Ink (in standard mode)	
CH663A	HP XP222 2-pack 5-liter Magenta Scitex Ink
CH664A	HP XP222 2-pack 5-liter Yellow Scitex Ink
CH655A	HP XP222 2-pack 5-liter Cyan Scitex Ink
CH665A	HP XP222 2-pack 5-liter Black Scitex Ink
Maintenance	
CP527A	HP MF26 4x1L Scitex Cleaner

The HP Scitex XP5500 Industrial Printer can print with two types of ink, according to the printing modes:

1. The Specialty Billboard inks are used with Billboard mode.
   They offer high-speed printing with high ink coverage.
2. The XP222 ink (CMYK colors only) is used with Standard mode. It offers higher print quality but with lower throughput.

Ink coverage: XP231 Specialty Billboard: 207 sqm/liter (at Billboard mode) XP222: 140 sqm/liter (at "high press" mode)
Outdoor durability: Up to 24 months.
Shelf life: 12 months from production date.

Services	
HA151AC	HP Full Coverage Support Contract
HK707AC	HP Parts and Remote Support Contract
H3W52AC	Remote & Limited Onsite Support Contract[1]
CX990-01050	HP Scitex Maintenance Kit
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

SOLUTIONS	
Accessories	
CP114A	HP Scitex XP5x00 Adapter for 6-in Cores 6 units Upgrade
Upgrades	
CP394A	HP Scitex XP5500 Double-sided Print Upgrade
CP385A	HP Scitex XP5300 Printer Upgrade Pack

[1] available in EMEA only

HP Scitex XP5100
Industrial Printer

SUPPLIES

HP XP222 Scitex Ink

CH664A	HP XP222 2-pack 5-liter Yellow Scitex Ink
CH668A	HP XP222 5-liter Light Yellow Scitex Ink
CH663A	HP XP222 2-pack 5-liter Magenta Scitex Ink
CH667A	HP XP222 5-liter Light Magenta Scitex Ink
CH655A	HP XP222 2-pack 5-liter Cyan Scitex Ink
CH666A	HP XP222 5-liter Light Cyan Scitex Ink
CH665A	HP XP222 2-pack 5-liter Black Scitex Ink
CH662A	HP XP222 5-liter Light Black Scitex Ink

Maintenance

CP527A	HP MF26 4x1L Scitex Cleaner

The XP222 inks are 8 colors of UVC pigmented ink optimized for flexible applications.
These inks feature high image quality with high flexibility and low odor.

Ink coverage: 140 sqm/liter (at "high press" mode)
Outdoor durability: Up to 24 months.
Shelf life: 12 months from production date.

Services

HA151AC	HP Full Coverage Support Contract
HK707AC	HP Parts and Remote Support Contract
H3W52AC	Remote & Limited Onsite Support Contract[1]
CX990-01050	HP Scitex Maintenance Kit
CC903-63238	HP Extended Uptime Kit
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

SOLUTIONS

Accessories

CP114A	HP Scitex XP5X00 Adaptor For 6-inch Cores Upgrade 6 units

[1] available in EMEA only

HP Scitex XP2500/XP2300 Industrial Printers

SUPPLIES	
HP XP231 Specialty Billboard Scitex Ink	
CN869A	HP XP231 2-pack 5-liter Specialty Billboard Yellow Scitex Ink
CN870A	HP XP231 2-pack 5-liter Specialty Billboard Magenta Scitex Ink
CN871A	HP XP231 2-pack 5-liter Specialty Billboard Cyan Scitex Ink
CN872A	HP XP231 2-pack 5-liter Specialty Billboard Black Scitex Ink
HP XP222 Scitex Ink (in standard mode)	
CH663A	HP XP222 2-pack 5-liter Magenta Scitex Ink
CH664A	HP XP222 2-pack 5-liter Yellow Scitex Ink
CH655A	HP XP222 2-pack 5-liter Cyan Scitex Ink
CH665A	HP XP222 2-pack 5-liter Black Scitex Ink
Maintenance	
CP527A	HP MF26 4x1L Scitex Cleaner

The HP Scitex XP2500 Industrial Printer can print with two types of ink, according to the printing modes:

1. The Specialty Billboard inks are used with Billboard mode.
   They offer high-speed printing with high ink coverage.

2. The XP222 ink (CMYK colors only) is used with Standard mode. It offers higher print quality but with lower throughput.

Ink coverage: XP231 Specialty Billboard: 207 sqm/liter (at Billboard mode)
XP222: 140 sqm/liter (at "high press" mode)
Outdoor durability: Up to 24 months.
Shelf life: 12 months from production date.

Services	
HA151AC	HP Full Coverage Support Contract
H3W52AC	Remote & Limited Onsite Support Contract[1]
HK707AC	HP Parts and Remote Support Contract
CS020A	HP Basic Uptime Kit
CX990-01050	HP Maintenance Kit
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

[1] available in EMEA only

HP Scitex XP2100
Industrial Printer

SUPPLIES

HP XP222 Scitex Ink

CH664A	HP XP222 2-pack 5-liter Yellow Scitex Ink
CH668A	HP XP222 5-liter Light Yellow Scitex Ink
CH663A	HP XP222 2-pack 5-liter Magenta Scitex Ink
CH667A	HP XP222 5-liter Light Magenta Scitex Ink
CH655A	HP XP222 2-pack 5-liter Cyan Scitex Ink
CH666A	HP XP222 5-liter Light Cyan Scitex Ink
CH665A	HP XP222 2-pack 5-liter Black Scitex Ink
CH662A	HP XP222 5-liter Light Black Scitex Ink

Maintenance

CP527A	HP MF26 4x1L Scitex Cleaner

The XP222 inks are 8 colors of UVC pigmented ink optimized for flexible applications. These inks feature high image quality with high flexibility and low odor.

Ink coverage: 140 sqm/liter (at "high press" mode)
Outdoor durability: Up to 24 months.
Shelf life: 12 months from production date.

Services

HA151AC	HP Full Coverage Support Contract
HK707AC	HP Parts and Remote Support Contract
CX990-01050	HP Maintenance Kit
H3W52AC	Remote & Limited Onsite Support Contract [1]
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

[1] available in EMEA only

HP Scitex XP2750/XP2700 Industrial Printer

SUPPLIES

HP XP222 Scitex Ink

CH664A	HP XP222 2-pack 5-liter Yellow Scitex Ink
CH668A	HP XP222 5-liter Light Yellow Scitex Ink
CH663A	HP XP222 2-pack 5-liter Magenta Scitex Ink
CH667A	HP XP222 5-liter Light Magenta Scitex Ink
CH655A	HP XP222 2-pack 5-liter Cyan Scitex Ink
CH666A	HP XP222 5-liter Light Cyan Scitex Ink
CH665A	HP XP222 2-pack 5-liter Black Scitex Ink
CH662A	HP XP222 5-liter Light Black Scitex Ink

Maintenance

CP527A	HP MF26 4x1L Scitex Cleaner

The XP222 ink (CMYK colors only) offers higher print quality with lower throughput.

Ink coverage: XP222: 136 sqm/liter (at "high press" mode)
Outdoor durability: Up to 24 months.
Shelf life: 12 months from production date.

Services

HA151AC	HP Full Coverage Support Contract
HK707AC	HP Parts and Remote Support Contract
H3W52AC	Remote & Limited Onsite Support Contract [1]
CX990-01050	HP Maintenance Kit
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

[1] available in EMEA only

HP Scitex FB6300/FB6100 Industrial Printers

SUPPLIES

HP FB210 Specialty Flexible Scitex ink

CH872A	HP FB210 4-pack 1-liter Specialty Flexible Yellow Scitex ink
CH873A	HP FB210 4-pack 1-liter Specialty Flexible Light Yellow Scitex ink
CH874A	HP FB210 4-pack 1 liter Specialty Flexible Magenta Scitex ink
CH875A	HP FB210 4-pack 1 liter Specialty Flexible Light Magenta ink
CH876A	HP FB210 4-pack 1-liter Specialty Flexible cyan Scitex ink
CH877A	HP FB210 4-pack 1-liter Specialty Flexible Light cyan Scitex ink
CH878A	HP FB210 4-pack 1-liter Specialty Flexible Black Scitex ink
CH879A	HP FB210 4-pack 1-liter Specialty Flexible Light Black Scitex ink

HP FB210 Scitex ink

CN859A	HP FB210 4-pack 1-liter Yellow Scitex ink
CN860A	HP FB210 4-pack 1-liter Light Yellow Scitex ink
CN861A	HP FB210 4-pack 1-liter Magenta Scitex ink
CN862A	HP FB210 4-pack 1-liter Light Magenta Scitex ink
CN863A	HP FB210 4-pack 1-liter cyan Scitex ink
CN864A	HP FB210 4-pack 1-liter Light cyan Scitex ink
CN865A	HP FB210 4-pack 1-liter Black Scitex ink
CN866A	HP FB210 4-pack 1-liter Light Black Scitex ink
CN867A	HP FB210 4-pack 1-liter White Scitex ink

The FB210 ink is the standard ink for rigid applications. It produces vivid and glossy prints.

The FB210 Specialty Flexible ink is intended for flexible applications and improved post processing. The special primers are available for manual application on the relevant media and enable high quality and durable prints on the specified materials.

Ink coverage : 153 sqm/liter (at 4c33 mode).
Outdoor durability: Up to 24 months.
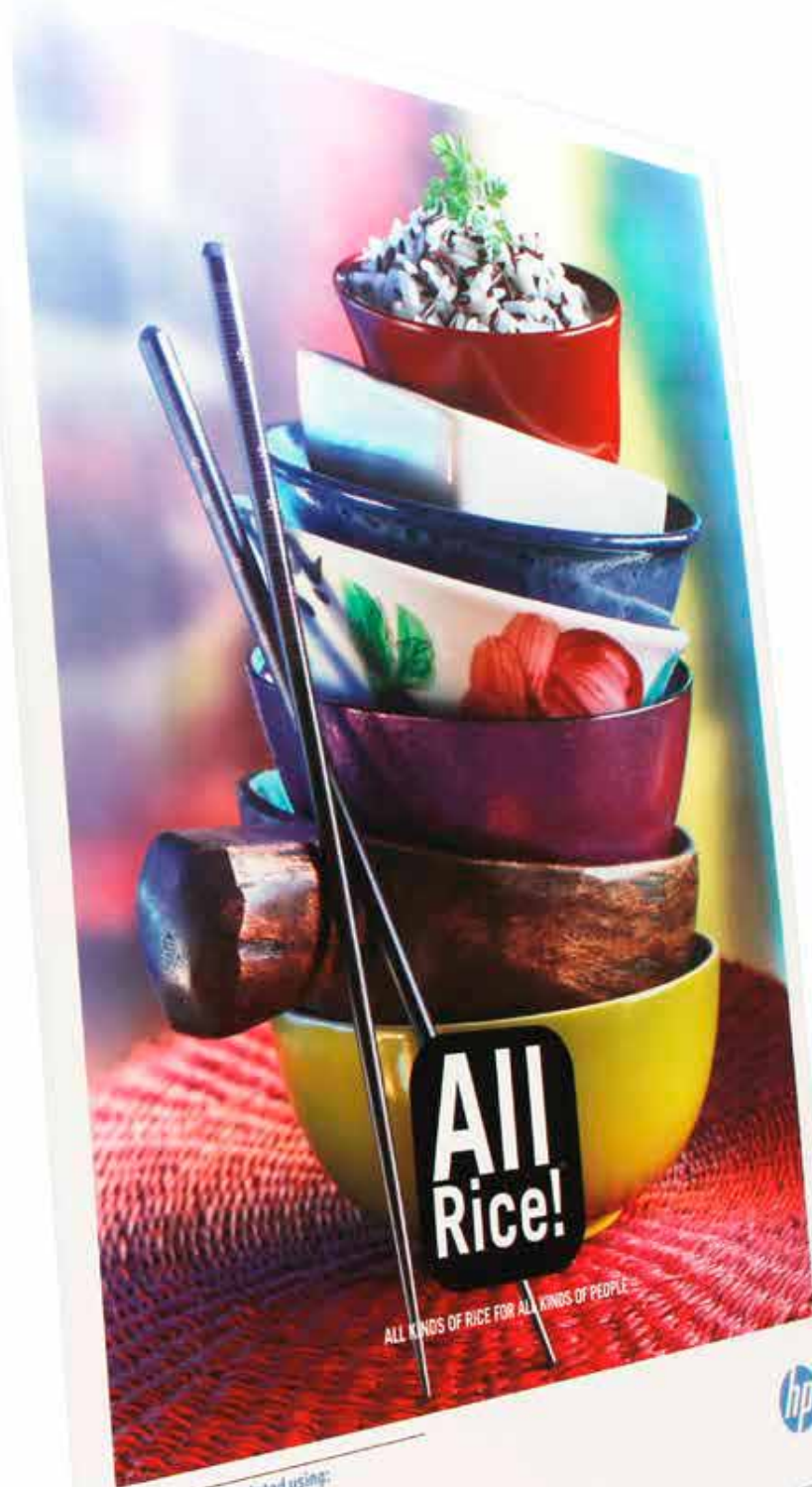**Shelf life:** 12 months from production date (except white ink – 6 months).

Maintenance	
CP527A	HP MF26 4X1L Scitex Cleaner

Services	
HK707AC	HP Parts & Remote Support Contract

All
Rice!

ALL KINDS OF RICE FOR ALL KINDS OF PEOPLE

This image was printed using:
3A Composites - SMART-X® 5mm
HP Scitex FB500/700 Industrial Printer
Print Mode: 8c Indoor Signage Plus
Print Speed: 12.8 sqm/h (138 sqft/h)
www.hp.com/go/3A/SmartX500
www.hp.com/go/ScitexFB700

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HP Scitex Solvent Printers and Presses

HP Scitex TJ8300/TJ8350

SUPPLIES

HP TJ100 Supreme Scitex Ink

CN980A	HP TJ100 10-liter Supreme Cyan Scitex Ink
CN981A	HP TJ100 10-liter Supreme Magenta Scitex Ink
CN982A	HP TJ100 10-liter Supreme Yellow Scitex Ink
CN983A	HP TJ100 10-liter Supreme Black Scitex Ink
CN984A	HP TJ100 10-liter Supreme Light Cyan Scitex Ink
CN985A	HP TJ100 10-liter Supreme Light Magenta Scitex Ink

HP TJ100 Flash Scitex Ink

CN986A	HP TJ100 10-liter Flash Cyan Scitex Ink
CN987A	HP TJ100 10-liter Flash Magenta Scitex Ink
CN988A	HP TJ100 10-liter Flash Yellow Scitex Ink
CN989A	HP TJ100 10-liter Flash Black Scitex Ink
CN990A	HP TJ100 10-liter Flash Light Cyan Scitex Ink
CN991A	HP TJ100 10-liter Flash Light Magenta Scitex Ink

The TJ100 Supreme ink is for those high-demanding jobs that need long durability.

Ink coverage: TJ100 Supreme: 70 sqm/liter (at "billboard" mode, 480 sqm/hr)
Outdoor durability: TJ100 Supreme: up to 24 months.
　　　　　　　　　　TJ100 Flash: up to 6 months.
Shelf life: 18 months from production date.

Maintenance

CN750A	HP MF10 25-liter Scitex Cleaner

Consumables

CP399A	HP Scitex E1 Print Head Assembly

The HP Scitex TJ100 Supreme is certified by 3M® performance warranty and Avery® Integrated Component System (ICS) warranty (USA) and Supreme Cover (EU) when printed on the approved media from the corresponding manufacturer.

An approved MCS ink (with 5 year warranty) for these printers is also available from 3M Company.

Services	
HA151AC	HP Full Coverage Support Contract
HA965AC	HP Shared Maintenance Support Contract
H3W52AC	Remote & Limited Onsite Support Contract[1]
HK707AC	HP Parts and Remote Support Contract
CS018A	HP Basic Uptime Kit
CS024A	HP Extended Uptime Kit
CX990-01040	HP Maintenance Kit
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

SOLUTIONS	
Accessories	
CG712A	HP Scitex TJ8XXX Double-sided Printing Kit
CM015A	HP Scitex TJ8300 to TJ8350 Upgrade with Driver Board
Upgrades	
CM013A	HP Scitex TJ8350 Printer 100+ upgrade Kit
CM014A	HP Scitex TJ8350 Printer 0-100 upgrade Kit

"The HP Scitex TJ8300 Printer enables us to produce larger jobs in less time, thereby increasing customer confidence and loyalty."

— Arthur Boisfontaine, Managing Partner, Crystal Clear Imaging

[1] available in EMEA only

HP Scitex XL1200/XL1500
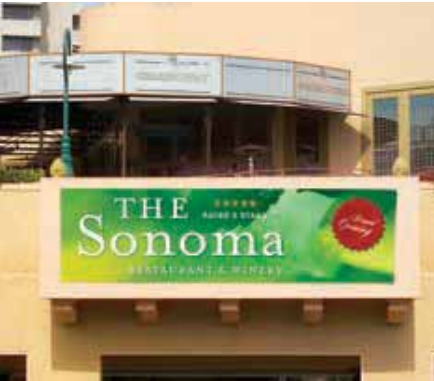
SUPPLIES

HP XL400 Supreme Scitex Ink

CN958A	HP XL400 2-pack 5-liter Supreme Cyan Scitex Ink
CN959A	HP XL400 2-pack 5-liter Supreme Magenta Scitex Ink
CN960A	HP XL400 2-pack 5-liter Supreme Yellow Scitex Ink
CN961A	HP XL400 2-pack 5-liter Supreme Black Scitex Ink

HP XL300 Supreme Scitex Ink

CN938A	HP XL300 2-pack 5-liter Supreme Cyan Scitex Ink
CN939A	HP XL300 2-pack 5-liter Supreme Magenta Scitex Ink
CN940A	HP XL300 2-pack 5-liter Supreme Yellow Scitex Ink
CN941A	HP XL300 2-pack 5-liter Supreme Black Scitex Ink
CN942A	HP XL300 2-pack 5-liter Supreme Light Cyan Scitex Ink
CN943A	HP XL300 2-pack 5-liter Supreme Light Magenta Scitex Ink
CN944A	HP XL300 2-pack 5-liter Supreme Light Yellow Scitex Ink
CN945A	HP XL300 2-pack 5-liter Supreme Light Black Scitex Ink

HP DS100 Specialty Textile Ink

CD399A	HP DS100 1-gallon Specialty Textile Cyan Scitex Ink
CN939A	HP DS100 1-gallon Specialty Textile Magenta Scitex Ink
CN940A	HP DS100 1-gallon Specialty Textile Yellow Scitex Ink
CD402A	HP DS100 1-gallon Specialty Textile Black Scitex Ink
CD403A	HP DS100 1-gallon Specialty Textile Light Cyan Scitex Ink
CD404A	HP DS100 1-gallon Specialty Textile Light Magenta Scitex Ink
CD405A	HP DS100 1-gallon Specialty Textile Light Yellow Scitex Ink
CD406A	HP DS100 1-gallon Specialty Textile Light Black Scitex Ink

There are currently various series of inks for the HP Scitex XL printers:

- XL300 Supreme inks are 8 colors of pigmented solvent ink, formulated especially for the newer and faster versions of the XL1x00 printers. These inks offer high-speed printing as well as the long durability of the Supreme series.

- XL400 Supreme inks are 4 colors of pigmented solvent ink formulated especially for lower maintenance and better image quality, especially in solid areas. Although not as fast drying as the XL300 Supreme inks, the XL400 inks provide better throughput, since the maintenance (purging) time is reduced significantly (from once every 60-90 seconds to about once every 500 seconds). The ink's durability is, of course, like all other Supreme inks. For 8 colors use XL300 Supreme light colors with XL400 Supreme 4 colors.

- DS100 Specialty Textile inks are 4 colors of dye sublimation solvent ink designed especially for textile printing. These inks can print on a variety of Polyester textile media, through a dual-process printing (printing on a transfer paper on the printer followed by heat transfer to the textile media on a dedicated transfer machine). This ink is used on the XL1500 DS printer.

Ink coverage: XL300 Supreme: 75 sqm/liter (at "billboard" mode, 4 colors)
Outdoor durability: XL300/400 Supreme: up to 24 months.
DS100 Specialty Textile: up to 3 months.
Shelf life: XL300/400 Supreme: 18 months from production date.
DS100 Specialty Textile: 12 months from production date.

Maintenance	
CN750A	HP MF10 25-liter Scitex Cleaner
Consumables	
CP219A	HP Scitex Xaar P128-200 4.25KHz Assy

The HP XL300 Supreme Scitex Ink is certified by 3M® performance warranty and by Avery® Integrated Component System (ICS) warranty (USA) and Supreme Cover (EU) when printed on the approved media from the corresponding manufacturer.

An approved MCS ink (with 5 year warranty) for these printers is also available from 3M Company.

Services	
HA151AC	HP Full Coverage Support Contract
H3W52AC	Remote & Limited Onsite Support Contract-[1]
HK707AC	HP Parts and Remote Support Contract
CC903-63226	HP 3M Basic Uptime Kit
CC903-63225	HP 5M Basic Uptime Kit
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

[1] available in EMEA only

Living
with the
Butterfly

Now on exhibit
at the Templin Museum

HP Scitex Water-based Printers

HP Scitex FB6700 Industrial Printer

SUPPLIES

HP WB300 Supreme Scitex Ink	
CN741A	HP WB300 4-pack 3.8-kg Supreme Cyan Scitex Ink
CN742A	HP WB300 4-pack 3.8-kg Supreme Magenta Scitex Ink
CN743A	HP WB300 4-pack 3.8-kg Supreme Yellow Scitex Ink
CP740A	HP WB300 4-pack 3.8-kg Supreme Black Scitex Ink
CN745A	HP WB300 4-pack 3.8-kg Supreme Light Cyan Scitex Ink
CN746A	HP WB300 4-pack 3.8-kg Supreme Light Magenta Scitex Ink
CH789A	HP WB300 4-pack 3.8-kg Supreme Bright Yellow Scitex Ink

The HP Scitex FB6700 Press has one series of 6 colors, pigmented water-based inks, and two available pre-treatment solutions for use with different media: the PT10 is for cartons and foam-boards, while the PT20 is for plastic materials, such as vinyl and others. There are two versions of yellow ink – the "Bright Yellow" has an extended color gamut and fade resistance. The WB300 Supreme ink is odorless, nonflammable and nonreactive. The ink has been awarded the "Green Label" by the "Standards Institution of Israel" (SII), and a certificate by the German "Fraunhofer Institut fur Verfahrenstechnik und Verpackung" (Institute for Process Engineering and Packaging) for compliance with food regulatory assessment requirements in Europe (EU-Directive 97/48/EC) and in the USA (FDA).

Ink coverage: 72 sqm/liter (at economy split).
Outdoor durability: Up to 12 months.
Shelf life: 12 months from production date.

Pre-treatments	
CN748A	HP PT10 10-kg Scitex Solution
CN747A	HP PT20 4-pack 3.8-kg Scitex Solution

Services	
HK707AC	HP Parts and Remote Support Contract
CC903-63214	HP Basic Uptime Kit
CC903-63237	HP Extended Uptime Kit
H8Q62AC	HP Preventive Maintenance Visits with Remote Support

HP Scitex inks durability statement

HP Scitex inks durability statement

HP Scitex inks are designed to give the customer cost effective ink that is the most suitable for their range of applications. These inks consist of high performance pigments and high quality raw materials; they are produced in a state-of-the-art manufacturing facility, and rigorously tested to assure their quality.

HP Scitex UV-curable and solvent based pigmented inks were tested in the laboratory for weather-fastness. This term relates to: color fading, water and moisture influence and printed image degradation. The tests are performed in accordance with ASTM D2565-99 or ISO 11341:1994 standards. Both methods are in fact an artificial, accelerated weathering test that uses a xenon arc as illuminant, filtered with Borosilicate Quartz to match the solar spectral output and intensity. In addition to the illuminant the test consists of temperature, light and dark and water spray (i.e., rain) cycles.

The inks listed below were tested in accordance with ASTM D2565-99, on 3M® Scotchcal™ IJ40-10 substrate and passed a test simulating 2 years vertical exposure in South Florida without significant color fading.

Solvent based inks:	UV-curable inks:
• HP XL400 Supreme Scitex Ink	• HP HDR240 Scitex Ink
• HP XL300 Supreme Scitex Ink	• HP TJ200 Scitex Ink
• HP TJ100 Supreme Scitex Ink	• HP TJ210 Scitex Ink
	• HP FB221 Scitex Ink
	• HP FB225 Scitex Ink
	• HP XP222 Scitex Ink

The inks listed below were tested in accordance with ISO 11341:1994 on 3M Scotchcal™ IJ40-10 substrate and passed a test simulating 2 years vertical exposure in Central Europe without significant color fading.

UV-curable inks:
• HP XP220 Scitex Ink
• HP FB210 Scitex Ink
• HP XP231 Specialty Billboard Scitex Ink

Best outdoor durability depends upon type of media used and will only be achieved with certain substrates. Fading in geographical areas other than the aforementioned will change due to different climatic conditions in these areas. HP cannot guarantee the outdoor durability for printing conditions, type of media, application and geographical location different from the specified conditions.

Seared ahi tuna and coconut rice.
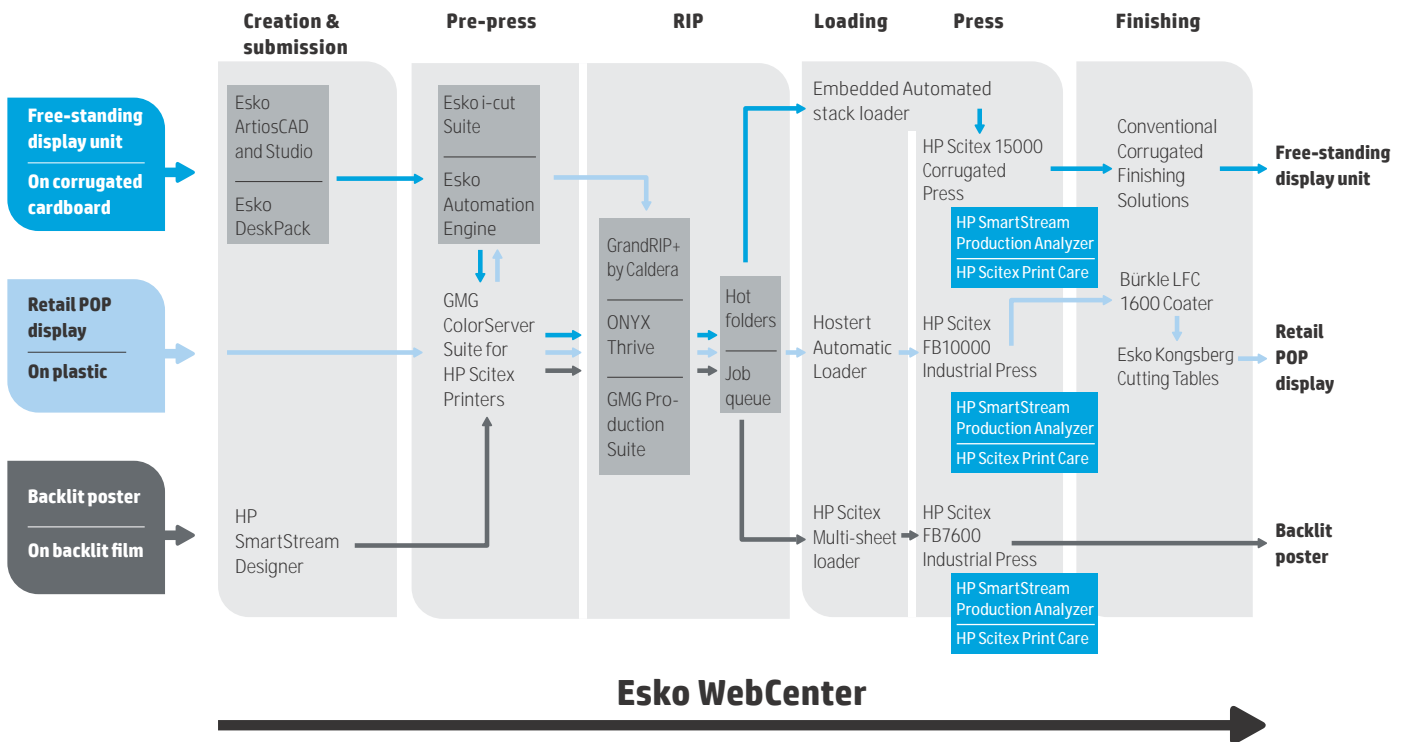
A light & healthy lunch!

HP Scitex Solutions

HP SmartStream Workflow Portfolio for Scitex

The HP SmartStream Workflow Portfolio for Scitex provides complete workflow solutions – from job creation to fulfillment – to more efficiently drive more pages to press.
HP and partners provide a portfolio of production workflow tools and solutions that enhances digital print service providers' and packaging converters' flexibility and helps them grow their profits. The workflow portfolio helps you overcome key production challenges in the modern print communications landscape.

- Helps to preserve profitability on short-run, low-revenue jobs by minimizing preparation and finishing time.

- Includes workflow components from job creation to fulfillment – designed to suit print service providers and packaging converters who want to increase end-to-end productivity by shortening job preparation time, from prepress through RIP, print and job finishing.

- Includes HP SmartStream Solution Navigator, an interactive tool, featuring HP SmartStream solutions, that helps print service providers and packaging converters identify complete workflow solutions for various applications. Available at hpwsn.com
  – Mobile version available

Creation & submission	Pre-press	RIP	Loading	Press	Finishing
Free-standing display unit / **On corrugated cardboard**	Esko ArtiosCAD and Studio / Esko DeskPack	Esko i-cut Suite / Esko Automation Engine		Embedded Automated stack loader	HP Scitex 15000 Corrugated Press / HP SmartStream Production Analyzer / HP Scitex Print Care	Conventional Corrugated Finishing Solutions	**Free-standing display unit**
Retail POP display / **On plastic**		GMG ColorServer Suite for HP Scitex Printers	GrandRIP+ by Caldera / ONYX Thrive / GMG Production Suite	Hot folders / Job queue	Hostert Automatic Loader	HP Scitex FB10000 Industrial Press / HP SmartStream Production Analyzer / HP Scitex Print Care	Bürkle LFC 1600 Coater / Esko Kongsberg Cutting Tables	**Retail POP display**
Backlit poster / **On backlit film**	HP SmartStream Designer			HP Scitex Multi-sheet loader	HP Scitex FB7600 Industrial Press / HP SmartStream Production Analyzer / HP Scitex Print Care		**Backlit poster**

Esko WebCenter

Creation and order submission

HP SmartStream Designer
Enables you to offer cost-effective versioned campaigns and variable data printing across a range of wide-format applications. It enables you to add personalized images, text, and colors from within Adobe® InDesign.

Esko ArtiosCAD and Studio
Software applications improve the design of 2D and 3D graphics files to increase prepress productivity. Studio is a plug-in for Adobe® Illustrator® that allows the designer to work easily with 3D files, offering a 3D viewing environment where designers can see their artwork applied instantly to the file. ArtiosCAD is the world's most popular high-end structural design software, allowing a designer to easily build structural designs and 3D displays.

Esko DeskPack

Deskpack is a collection of packaging prepress plugins for Adobe® Illustrator® and Adobe® Photoshop®. With these plugins, Adobe® Illustrator® and Photoshop® become a full-fledged packaging prepress application.

Pre-press

GMG ColorServer Suite for Scitex Printers
Includes GMG's ColorServer and SmartProfiler for HP Scitex printers. It optimizes color results for consistent, high-quality color prints.

Esko Automation Engine
The Esko Automation Engine integrates and automates all design and pre-press activities in one workflow for HP Scitex presses providing a complete workflow for both digital and analogue printing devices. The Automation Engine reduces error rate and the need for operator intervention. It ensures increased efficiency and throughput, as well as saving time and money. The Automation Engine offers the following benefits and features:

• Job organization and data management
• Automated artwork creation & quality control tools
• Automated true shape nesting and step-and-repeat
• Integration with any MIS, ERP system as well as web portals
• 3D mockups and report generation
• Color management

Esko i-cut Suite
Offers an end-to-end workflow solution that takes pain-points out of the entire process, from design, to print, to cut. The i-cut solution includes several modules:

• i-cut Layout is the Esko software that prepares your incoming files for both digital printing and digital finishing, producing reliable results independent of the RIP or printer. It automatically nests files in a unique way, thereby reducing material usage and preparation time for every job.
• i-cut Preflight means simple PDF preflighting for large-format digital printing. With dedicated production editing tools on board, i-cut Preflight prepares the file for printing and allows you to make last-minute corrections.
• i-cut Automate is a powerful and scalable, yet easy to use, workflow automation server. It integrates all design and production components in one workflow.

RIPS

Caldera GrandRIP+, ONYX Thrive and HP Scitex GMG Production Suite RIPs
Simplify everyday printing tasks, giving you greater control over your workflow.

Loading

Embedded Automated stack loader
The Automated Loader, which is built in the HP Scitex 15000 Corrugated Press makes the loading process easier and faster.

HP Scitex Multi-sheet Loader Kit
Allows simultaneous printing of up to 4 pre-cut sheets, with either right or left alignment, reducing turnaround time and waste by eliminating cutting.

Hostert Automatic Loader
An automatic media loader to enhance productivity and enable stack to stack operations.

Press

HP SmartStream Production Analyzer
Increases efficiency through deeper understanding of your production performance and trends. Full, automated monitoring of your print production enables deeper insight into your single- or multiple-unit environment in order to help decrease waste, improve margins, increase workforce efficiency, reduce printer and personnel downtime, and to obtain a better sense of your costs[1]. Real-time and historical visibility into your printer activities determine if you use your presses to their fullest potential.

[1] This is an SaaS application and requires a purchased license. It does not require installation on site. HP Print Care is a prerequisite to using the HP SmartStream Production Analyzer.

Finishing

Esko Kongsberg Cutting Tables
Offer state-of-the-art flatbed cutting tables for short-run finishing that come in multiple sizes. They enable fast, accurate, and flexible finishing across a wide range of materials.

Bürkle LFC 1600 Coater
Provides image enhancement and protection on a variety of substrates, including corrugated cardboard, composite panels and foils[2]. A roll-to-roll option is available.

Esko WebCenter

WebCenter is a powerful web-based Management platform to manage your business process, approval cycles and digital assets. The collaboration tools in WebCenter help to enhance the communication between all partners in the packaging and printing supply chains. Work virtually, in real-time, with your internal creative, marketing, package design and engineering groups, external vendors and suppliers.

Enhance your productivity with HP Graphics Solutions Services

HP Graphics Solutions Services offers you the broadest portfolio of proven service programs to keep your business running productively. Our certified service teams are committed to meeting your end-to-end needs, driving your business productivity and sustainability for a profitable printing operation. Learn more at hp.com/go/scitexservice

[2] Not available in all regions, please consult with your HP sales representative.

HP Scitex Print Care

Maximize your uptime with a new level of service from HP. HP Scitex Print Care is the industry-leading set of tools and services that provide fast, efficient assistance for effective, timely routine preventative maintenance.

• Remote Assistance using Callme@HP - Our remote assistant is ready and waiting to dialog in real-time using a chat tool to provide remote assistance service and support.
Through this service, the remote HP technician uses a camera to look at your printer, sees diagnostic results, and views historical data to help complete maintenance and reach a resolution. This service is designed to be like virtually working side-by-side[2].

• Diagnostic Tool[1] - The diagnostic tool evaluates various printer components and pinpoints potential problems. The operator or your HP technician can initiate the tool. Or it can be set up to automatically schedule or pre-schedule diagnostic analysis.

• Calibration Tool[1] - Complete accurate printer calibration with this set of procedures specific to the printer platform.

• Backup and Restore[1] - Backup and restore selected files, defined by the administrator on site, to enable a quick recovery in case of a system failure.

• Troubleshooting for diagnostics[1] - Once diagnosis is complete, this enhanced troubleshooting tool provides instructions for resolution.

• Maintenance Scheduler - Receive alerts when it's time to initiate routine maintenance. When timely maintenance is complete, the software indicator schedules the next maintenance reminder. In addition, this tool keeps a maintenance history report and records system events, errors, and messages in a local database.

• Maintenance Wizard[1] - This friendly wizard guides you through each maintenance task by describing the relevant parts and providing instructions on how to perform the task using text, images, illustrations, and video clips.

• Messages Log[1] - View a log of all messages and events that were generated or occurred during printer operation. The messages can be sorted by substrate type, print mode, and subsystem. Predefined filters find trends when the messages occurred. And each message includes one-click access to instructions for resolution.

[1]This feature is not available on all printers. Please contact your sales representative for further information.

[2]The remote HP technician may work directly with your operator, or with your HP Authorized Channel Partner.
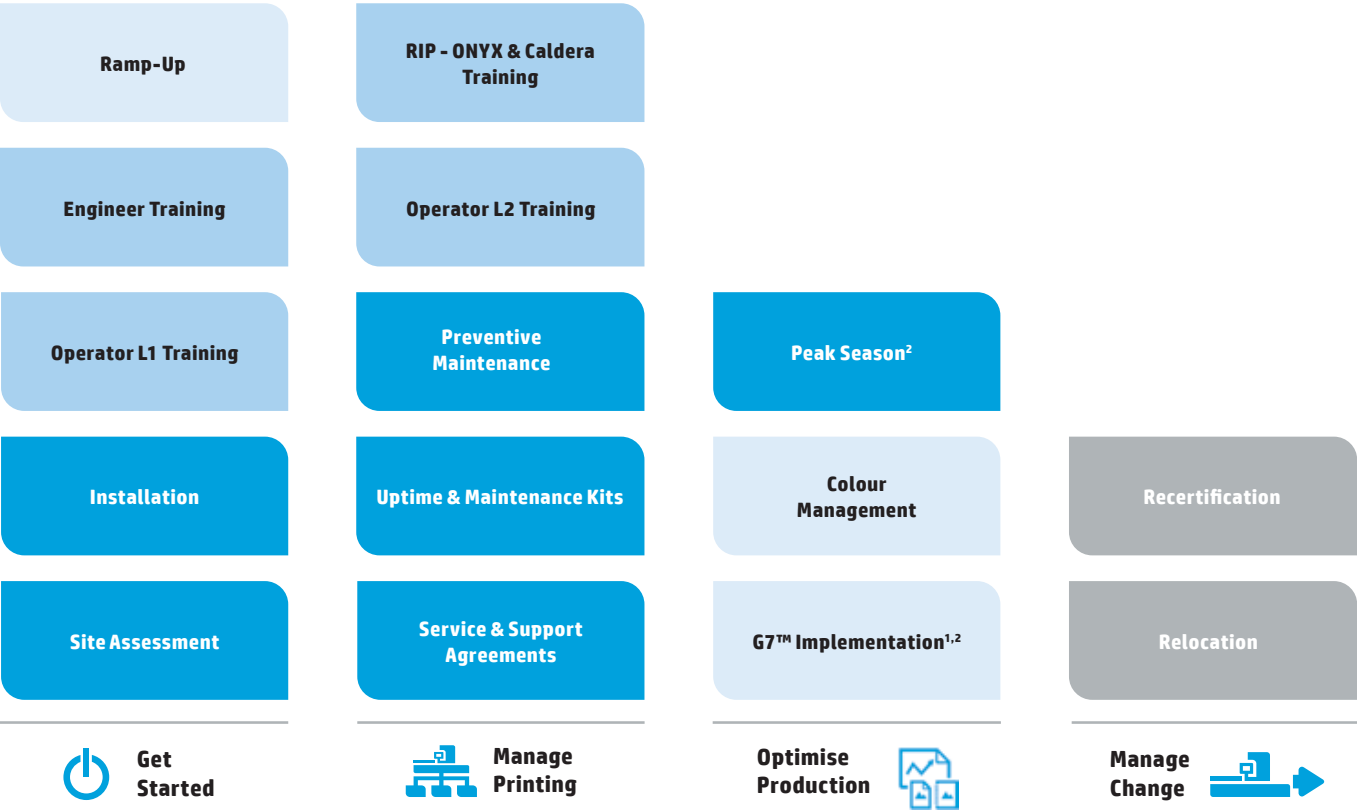
HP Graphics Solutions Services

HP Scitex Service portfolio

Get Started	Manage Printing	Optimise Production	Manage Change
Ramp-Up	RIP - ONYX & Caldera Training		
Engineer Training	Operator L2 Training		
Operator L1 Training	Preventive Maintenance	Peak Season[2]	
Installation	Uptime & Maintenance Kits	Colour Management	Recertification
Site Assessment	Service & Support Agreements	G7™ Implementation[1,2]	Relocation

[1] Available only in the Americas
[2] Requires prior agreement and confirmation with HP Services

■ Support Service   ■ Training Service   ■ Productivity Service   ■ Customised Service

Get Started

"I have just invested in an HP Scitex printing equipment, and need to start printing as quickly as possible."

Site Assessment

Installation

Operator L1 Training

Engineer Training

Ramp -Up

Support Services

Site Assessment

HP Graphics Solutions Services work with you to prepare your site for the HP Scitex printing equipment. A comprehensive site survey is conducted to ensure the various aspects of the installation are planned in detail. This takes into account power requirements, environmental controls, site access, networking and other factors to streamline installation and ensure optimisation of the production environment.

Installation

A successful installation relies on careful planning. During the installation a team locates and installs the press/printer, performs all necessary adjustments, and brings it to full operational level. The team prints a suite of test prints to verify everything is in optimum working order, and draws up a Completion of Installation (COI) form for your approval. Once this is completed, the press/printer is ready to ramp-up to full production.

Training Services

HP Graphics Solutions Services offer a comprehensive training curriculum that provides the knowledge and skills necessary to utilise the full capabilities of the HP Scitex printing equipment. Our training programmes emphasise hands-on practise in a professional learning environment. Courses taught at our HP Scitex Training Centre are also available onsite at your location.

Courses offered include:

• **Operator level 1 Training -** This training programme is designed for new HP Scitex printing equipment operators, to enable them to use the press/printer safely and to independently perform maintenance routines. Operator Level 1 training includes certification CSR[1] level 1.

• **Engineer Training -** This training programme is designed for experienced operators and engineers, to train them on diagnostics, and service and repair routines of HP Scitex printing equipment.

• **Operator Level 2 Training -** This training programme provides advanced training and knowledge to experienced operators on the principles of production optimisation. The main goal is to optimise usage of the press/printer, such as how to perform diagnostics, utilise advanced printing methods, optimise media and ink, and perform basic troubleshooting.

• **RIP– ONYX and Caldera Training -** This training programme is intended for HP Customer Engineers, as well as press/printer operators with some application knowledge, to enable them to install, maintain and solve relatively simple problems with the RIPs.

Productivity Services

Productivity optimisation services are provided during a customised onsite visit by an HP Production Specialist, who works closely with both operators and management to optimise best practises for press/printer operation, maintenance, and press/printer consumables optimisation.

Ramp-up. This programme focuses on increasing the press/printer and DFE (Digital Front End) operator's knowledge level by providing hands-on experience, discussion of the production flow required on the customer's site, and troubleshooting of the HP Scitex printing equipment. The HP Scitex Production Ramp-up programme is a mentoring and training programme specially designed for new printing businesses or businesses with expanding production capacity.

[1] CSR Customer Self Repair
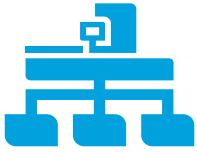
"I need a predictable business operation, and to reduce the risk of unplanned downtime."

Service & Support Agreements

Uptime & Maintenance Kits

Preventive Maintenance

Operator L2 Training[1]

RIP – ONIX & Caldera[1]

Manage Printing

Support Services

HP Graphics Solutions Services offer a full line of **Service and Support Agreements** for HP Scitex printing equipment. These are divided into three main programmes: Full Maintenance Support, Shared Maintenance Support and Parts & Remote.

Full Support
Designed for high-end customers the Full Support programme provides first-rate all-inclusive coverage post standard warranty period. Programme includes unlimited remote support and next business day Onsite Support response and covers all travel expenses, spare parts, and preventive maintenance.

Shared Maintenance
Designed for customers to maximise press/printer uptime by enabling customer self-repair and maintenance tasks and reduces cost of ownership. The Shared Maintenance programme includes unlimited remote support, customised number of annual onsite visits, second business day support response, onsite labour and spare parts. The Inclusion of Level 2 annual training is optional.

Parts & Remote
Designed for customers who are looking for a cost effective entry-level service programme as parts insurance. Parts & Remote with unlimited remote support and spare parts included.

Each programme includes a combination of Remote Support and Onsite Support:

Onsite Support. When problems cannot be solved remotely, a qualified HP Customer Engineer will be dispatched for an onsite visit. To minimise downtime, the remote HP Care Centre will inform the Onsite Support Engineer in advance about his diagnosis and organise shipment of spare parts needed.

Remote Support. The remote HP Customer Care Centre offers email and telephone support delivered by experienced HP Customer Engineers during normal business hours. In addition, HP's remote support includes **HP Scitex Print Care**, an industry-leading toolset providing fast, efficient assistance in two key areas:

- **Routine Maintenance –** Using remote HP Scitex Print Care tools an HP Customer Engineer can remotely examine your press/printer and view data to help resolve a problem, while discussing it in real-time with your operator.

- **Remote Troubleshooting –** The remote engineer employs enhanced diagnostics to offer your operator step-by-step guidance towards issue resolution. It's practically the same as working side-by-side.

Uptime & Maintenance Kits
The **Uptime kit** is an onsite inventory of the most frequently needed essential parts. Designed for customers working on multi-shift production, who want to optimise and reduce downtime. With Certified Advanced Operators capable to replace parts with remote guidance.

The **Maintenance Kit** is a set of consumables and parts, most frequently needed for preventive maintenance cycles. Designed to help customers to achieve higher print quality and reduce cost of ownership and unexpected expenses.

Preventive Maintenance
Preventive Maintenance programme is tailored for HP Scitex printing equipment owners, to help them achieve higher printing quality and reduce cost of ownership and unexpected expenses.

[1] Description of programme on page 4

"My HP Scitex printing equipment runs well, but I need more productivity, and to reduce the total operating costs per print."

G7™ Implementation[1]

Colour Management

Peak Season[2]

Optimise Production

Productivity Services

HP Graphics Solutions Services offer a wide variety of productivity optimisation programmes for HP Scitex printing equipment. With these services, we help you proactively increase uptime, optimise performance and maximise every minute of print capacity.

G7™ Implementation[1]. These services are intended for HP Scitex printing equipment owners who need HP to implement a manageable solution customised for their workflow. HP G7™ Experts will help you understand how you can benefit from using the G7™ method and implement a manageable solution customised for your workflow.

Colour Management. These services are designed for customers who want to optimise media calibrations by a comprehensive Colour matching process using ICC profiling. This service is provided onsite.

Support Services

While regular HP Scitex printing equipment support contracts consistently deliver the highest standards, enhanced service coverage during business critical periods is sometimes required.

Peak Season[1,2]. These services are designed for HP Scitex printing equipment owners who need HP to perform onsite or remote support outside of standard hours during peak production periods.

[1] Available only in the Americas.
[2] Requires prior agreement and confirmation with HP Services

Manage Change

Customised Services

Relocation Services
Relocation Services coordinate the resources needed to reposition HP Scitex printing equipment. A multitude of options are covered: across the room, across the country or around the world; from a single printing system to a network of printing systems. You will be given one point of contact to reduce complexity, minimise risk and keep disruption to a minimum.

Recertification Service
HP Scitex printing equipment which is not under warranty or a service contract can be placed under an HP service agreement after they have been inspected and approved. Once the press/printer service agreement has been activated, HP will rebate a portion of charges for the inspection visit and repairs
(parts and labour).

"My production needs have changed, and I need to reposition or relocate and get my HP Scitex printing equipment ready for production."

Relocation

Recertification

HP Scitex Care Center

Country Support Numbers

EMEA

E-mail:	idd.emea.support@hp.com
Tel #1:	+ 32 2 200 89 31
Germany	+49 69 380 789 569 (local call)
UK	+44 2 035 642 044 (local call)
Italy	+39 800 870 506 (local and toll free)
Spain	+34 900 814 582 (local and toll free)
France	+33 805 540 838 (local and toll free)
Israel	+972 1 809 388 034 (local call)

Asia Pacific

E-mail:	apj.carecenter@hp.com
Singapore	+65 6823 2077
Malaysia	+60 3 7724 8184
Hong Kong	+852 3017 4181
Indonesia	+001 803 852 9145
Philippines	+1800 144 10848
Thailand	+001 800 441 8241
South Korea	+0234833290
China	+400 882 2849
Taiwan	+008 0185 5945 (toll free)

North America

E-mail Spare parts/ Quotes:	HPscitexTMsup@hp.com
Warranty/Contracts:	hpscitex_contact@hp.com
Tel #1:	+1 800 204 6344

Latin America

E-mail Spare parts/ Quotes:	HPscitexTMsup@hp.com		
Warranty/Contracts:	hpscitex_contact@hp.com		
Argentina	+5411 470 813 61/ 0800 4443432 (toll free)	Antigua/Barbuda	+1-866-460-1086
Barbados	+1-866-460-1086	Bolivia	+800-10-0550
Brasil	+0-800-891-4808	Costa Rica	+0 800 012 1578
Chile	+1 230 020 2877	Colombia	+01 800 9 156 561
Ecuador	+593 2 2990 574	El Salvador	+800 6348
Guatemala	+1 800 624 0066	Honduras	+800 0 123
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Paraguay	+0098004410136	Perú	+0 800 53 255
Puerto Rico	+1 866 460 1086	República Dominicana	+1 888 751 2447
Trinidad & Tobago	+1-800-224-1186	Turks Caicos	+1 866 460 1086
Uruguay	+000 413 598 3533	Venezuela	+0 800 1 00 3791

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